

TOURIST OFFICE OF THE VAL DE SOMME

This tourist office belongs to the network of the National Federation of tourist offices. It is ranked in the category III since February 23rd, 2017.

It is committed to:

- ❖ Put at your disposition a reception space and an information space with an easier access.
- ❖ Make your procedure easier.
- ❖ Offer you furniture to sit down.
- ❖ Inform you freely about the local touristy information.
- ❖ Display and diffuse the opening timetable, at least, in a foreign language.
- ❖ Be open at least 120 days a year, Saturday and Sunday included, during the touristy or animation period.
- ❖ Answer to the mails all year round.
- ❖ Provide a permanent reception service with a personal that talk one foreign language at least.
- ❖ Provide touristy maps, plans and touristic guides in printed format.
- ❖ Give you an access to our bilingual website.
- ❖ Diffuse the touristy information in printed format traduce in one foreign language at least :
 - ✓ About the accommodation classified, at least, with the name of the institution, the postal address, the e-mail, the website, the phone number and the grade.
 - ✓ About the monuments and touristy sites (cultural, natural and leisure) with the prices, periods and timetable of opening, the website, the phone number and the postal address.
 - ✓ About the events and entertainments.
 - ✓ About the emergency numbers.
- ❖ Update annually its touristy information.
- ❖ Display outside the emergency phone numbers.
- ❖ Treat your claims and evaluate your satisfaction.
- ❖ Put at your disposition a stay advisor.
- ❖ Ensure the reliability and the topicality of the local touristy offer.
- ❖ Update the data about the touristy offer of its geographical intervention area.

Made in Corbie, February 28th, 2017

Stéphane CHEVIN
Président du Conseil d'exploitation